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## Open your doors to the EV revolution

## Momentum is building

Every day, thousands of new EV drivers are taking to the streets and highways excited to be part of the EV revolution. And while EV drivers are excited, they're also concerned. They are wondering how much charge they have left, how long it will take to reach their destination and where their next charge will come from. And that's where you come in.

With EV sales expected to triple by 2025, EV drivers will need exponentially more charging stations in order to charge-up while on the go.<sup>1</sup> At FLO, we're partnering with forward-leaning retailers, restaurants and grocery chains across the country to deliver a fast and reliable charging experience that will help attract new customers, increase on-site purchases and deliver a value-added amenity that will pay dividends for years to come.

So, if you're interested in learning more about how to gain a competitive edge and open your doors to the EV revolution, read on, because FLO can help you achieve all these objectives while we take on the cost and the challenge of deploying EV chargers at your location.







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The United States has a goal to have 50% of all vehicles sold each year be

zero-emission by 2030.<sup>2</sup>



EV sales are expected to triple by 2025.<sup>3</sup>



#### 2.5 million

Almost 2.5 million EVs are on the road in the U.S. today.<sup>4</sup>

\*"How many electric vehicles are in the United States?", explodingtopics.com/blog/electric-vehicles-stats, Nov. 23, 2023.



## Host EV chargers at your site



#### Deliver a new value-added amenity

- Attract new customers and retain existing ones
- More customer dwell time expected at your location
- Potential increase in customer spend while waiting to charge



#### Increase site revenue with minimal risk

- Don't pay for costs relating to hardware, software, operations, or equipment maintenance
- Attract new customers and potentially increase customer spend
- Directly monetize parking spots through recurring monthly revenue



#### Drive traffic to your site

FLO is one of the top 5 network operators in North America. We connect EV drivers with charging stations in many ways, including real-time mapping database, roaming agreements, API data feeds, vehicle OEM integration, and Plug & Charge connectivity.

while they are charging at a DC fast charging station.

Source: FLO proprietary research with 15,000 EV drivers who use DCFC public charging stations, August 2023

# 73% of EV drivers say they visit or use one or more on-site amenities



# EV charging that always works

FLO has established a long-standing reputation for providing quality hardware products that are exceptionally reliable.

#### We guarantee that all chargers at our site will have at least a 98% uptime.<sup>5</sup>

By offering consistently reliable EV charging, you can enhance your brand and commitment to quality.

Reliable charging with 24/7 driver support, ensures minimal need for onsite EV driver support from your staff. And most importantly, our unparalleled uptime will help create loyal customers who come back again and again for a consistent EV charging experience.

<sup>5</sup> FLO's charging station uptime target is 98% or better, calculated on a 12-month rolling basis. For chargers that we own, we provide a guarantee that we will meet this target by providing prioritized proactive monitoring as well as on-site technical support if required. For more information on how we calculate uptime: flo.com/flo-charging-station-uptime/

## Turnkey solution we take care of it all



#### **Design and installation**

FLO manages all the design, engineering, procurement, and construction.



#### Equipment

FLO provides all EV charging equipment, both hardware and software.



#### Commissioning

FLO coordinates the project work with the utility to commission the chargers.



#### **Operations & Maintenance**

FLO proactively monitors and maintains the chargers at each site during the term of the agreement.

## FLO is your full-service EV infrastructure partner

1.5 million+



Network operator in North America



FLO North American network<sup>6</sup>

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#### 490,000+

every month

registered members and experiencing 55% year-over-year growth



#### 320 kW

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FLO's latest DC fast charger with 320 kW output qualifies for all incentive programs in the US

#### FLO's approach to charging excellence

#### Huilt to last

with a focus on premium components and modular design to enable ongoing maintenance + upgrades

#### Direct manufacturing

end-to-end control with extensive in-house R&D and QA testing

Vertically integrated

seamless connection between hardware, software, and application

#### Domestic supply chain

stable long-term North American supply chain for quick lead times and response

#### Smart monitoring

Network Operating Center enables FLO to stay ahead of charger issues through real-time alarms

<sup>6</sup> FLO's charging station uptime target is 98% or better, calculated on a 12-month rolling basis. FLO has achieved its uptime target continuously across several years of reporting. For more information on how we calculate uptime: flo.com/flo-charging-station-uptime/



## National Electric Vehicle Infrastructure (NEVI) Program

The \$5 billion National Electric Vehicle Infrastructure (NEVI) Program provides funding to states to deploy electric vehicle fast chargers along major transit corridors in support of rising electric vehicle adoption. FLO is the ideal partner to help you navigate your way. The FLO Ultra™ DC fast charger not only checks all the NEVI boxes but also goes above and beyond the minimum NEVI requirements.

In addition to NEVI federal funds, several state and municipal governments and utility companies offer rebates, grants, and incentives to support the installation of electric vehicle (EV) charging infrastructure and we are here to ensure your site gets selected.



### Project planning and delivery done right



#### Site deployment overview

The FLO Deployment team will lead every step of the site electrification process, liaising with you where needed and assuming responsibility for the heavy lifting required to complete the EV charging deployment. FLO will provide site selection and layout recommendations, and manage all aspects of site design, permitting, utility and metering connection, site construction, equipment installation and commissioning.



#### State-of-the-art charger technology

Our latest DC fast charger, the FLO Ultra, can deliver up to 320kW. It meets and exceeds all the latest infrastructure requirements in both Canada and the US.

The FLO Ultra<sup>™</sup> is made in Auburn Hills, Michigan and is compliant with both the Federal Highway Administration's minimum NEVI Program standards and the associated Buy America requirements for domestic content production.



Pull-through configuration



#### Multi-configuration site layout options

FLO will work with you to right-size your EV charging infrastructure to your specific real-estate footprint. We have various standard options including pullthrough and pull-in layout designs. Plus, we design each site with future expansion in mind.



#### Operations & Maintenance (O&M)

To support the deployment of charging stations, FLO provides ongoing operation and maintenance services, including proactive station monitoring, dispatch and call center services, as well as technical on-site labor. FLO maintains a qualified network of third-party operations and maintenance service providers who can be called upon on short notice to provide onsite preventive and corrective maintenance.

# DC fast charging deployment timeline





## Make the most of your site

## An ideal EV charging site has the following characteristics

- Located in a high traffic area/highway corridor
- Publicly accessible 24/7
- On-site amenities
- Fasily accessible 3-phase power
- Space for 6-10 parking spaces
- Well-lit and safe

Once your site is approved, FLO takes care of everything – planning, installing, and operating the EV chargers.



# The journey to electrification

Our project plans are structured around a nine-month deployment timeline, which is initiated by the signing of the Letter of Intent (LOI).



Engage Letter of Intent (LOI) signed



**Evaluate** FLO performs site qualification including electrical survey



Plan Project timelines finalized and approved



Approve

FLO and Site Host agree on a design, location, and sign a lease for each location



Deploy

EV charging stations are installed and commissioned on the FLO network



#### Operate

FLO pays the energy bill, remotely monitors station performance and provides industryleading uptime



#### **Drive Traffic**

EV charging station visible across all major networks. Seamless access to thousands of EV drivers



#### Support

FLO provides 24/7/365 front-line support and remote troubleshooting. All maintenance covered by FLO

# What if I want to own





### What's next?

Get a no obligation assessment of your sites to find out if you are eligible to host FLO EV chargers.

#### Contact us today at:

sitehost@flo.com 1-855-543-8356

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